

# Allegiance Professional Services

## What Our Customers Say about Us

Allegiance's Professional Services team works hard to ensure the success of every company that we work with, whether they're turning to us for Best Practices Consulting, Customer Support and Implementation, or Training and Education Services. But don't just take our word for it. Read on to see what our customers have to say about the experiences they've had with our Professional Services team.

### Best Practice Consulting Services

*"The Allegiance Best Practices Consulting team is extremely helpful and approachable. They're subject-matter experts and that's what we're relying on. It has been one of the best investments we've made to strengthen relationships with our employees and customers."*

– Linda Talarico, Customer Service Manager, RS Medical

*"The Allegiance Best Practices Consulting team has been outstanding. I can't say enough about them. Not only have they helped us understand how to write better surveys, but they've also been able to continually provide us with the best practices."*

– Debbie Milks, Leader of Global Services, Futurestep

### Customer Support & Implementation Services

*"The Allegiance customer service and implementation teams have been exceptional to work with. They've been available whenever we've needed them and have continually listened to our needs and provided us with creative solutions."*

– Jeanne Kolimaga, Vice President of Human Resources, Heartland Advisors, Inc.

*"Allegiance's implementation team not only made sure that our company's implementation was successful, but they were also very responsive to our needs throughout the entire process. More importantly, they continued to move our project forward in spite of a couple of delays on our end, and completed our implementation on schedule." – Bob McArthur, CEO, Arkansas One Call//ARKUPS*

### Training and Education Services

*"I've been interested for the last year in understanding engagement. Not only do I now understand engagement, but I also now get that ever elusive 'impact' number in Predictive Analytics! And, I'm really excited to begin surveying. Allegiance was clear, concise and patient in their training. That, combined with great humor and stories, made this a very enjoyable experience."*

– T. Larson, AVP, Organizational Development, Bank of American Fork

*"I was very impressed with the two Allegiance instructor-led Web-based training sessions I've attended for EmployeePulse and ActiveSurvey. The instructors were organized and well-prepared, and allowed participants to guide the flow of the session."*

– Paula D. Morgan, corporate human resources manager, California Bank & Trust.

*"The Allegiance Engagement Bootcamp was excellent. I learned the value of engagement as opposed to just loyalty and satisfaction"*

– Isaac Alfaro, Work Flow Analyst, Frost Bank

*"The Allegiance training was really terrific and we felt it was very beneficial. I just wish more of our management team could have been there. I'll be providing them with an executive summary."*

– Jeanne Kolimaga, VP of Human Resources, Heartland Advisors, Inc.

### Engagement Bootcamp: Recent Attendee Comments

*"The Allegiance Engagement Bootcamp provided a great overview of 'engagement' and some of the theory that underlies the Allegiance system."*

*"Although I found the Engagement Bootcamp to be the most enjoyable, I found the analytics and survey information very valuable. It really opened my eyes to the uses and possibilities of those resources, and I'm excited to see how we can use them."*

*"Very captivating and interesting. I loved how Allegiance made the Bootcamp personal and applicable to each of us!"*

*"The content of all courses was such that I could come back to work and immediately begin using the principles and tools."*

*"This was a great learning experience for me."*

*"Time well spent."*

*"Overall, a great training that provided a nice overview of 'engagement.' I believe that the case studies, role plays, etc., were the highlight of the training. Everyone always appreciates as much 'hands on,' experiential elements to a one-day training as possible. Well done!"*

*"The interactive exercises were great; they reinforced the learning and required participants to actively engage in the process."*

### Allegiance Analytics Bootcamp: Recent Attendee Comments

*"This course really increased my understanding of Allegiance's Pulse and Analytics solutions."*

### Allegiance Survey Design Bootcamp: Recent Attendee Comments

*"Allegiance did a great job of presenting this workshop."*

For more information,  
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To demo a product or contact  
Allegiance sales,  
**call 801.617.8000**