



Jump Start Consultation

FOUNDATION

An initial consultation with Allegiance experts to help companies learn how to maximize their use of Allegiance Pulse.

Program Overview

Allegiance offers all of our Pulse customers the opportunity to participate in a one-time consultation session with one of our engagement experts. During this instructional session, an Allegiance expert will walk you through the process of how to use the Allegiance system, as well as how to read and interpret the results of your Pulse survey. They will also conduct a systematic review of your data in the system, and share best practices with you in analyzing your data. Our goal is to empower you to become the engagement expert in your organization and help you make the most of your Allegiance investment.

Who Should Use This?

- Administrators, all with Pulse log-ins, executives, and action team members

Program Elements

- 60-90 minute interactive online conference call
- Presentation and discussion using client data to enhance use of Pulse

Typical Fulfillment Time

- 2-4 weeks after the initial Pulse Survey is completed

Timeline

- Allegiance: 90 minutes prep, 90 minutes delivery
- Client: 90 minutes delivery

Program Step-by-Step

As part of the Jump Start Consultation, Allegiance will provide you with an overview of all of the Allegiance Pulse tool analytical and reporting features. In the process of exploring your data with you, we will:

- Go over our steps for turning your data into action.
- Look at your overall customer and/or employee engagement and share insights on how to track and trend your engagement levels over time
- Show you how to uncover groups of customers and employees that reveal engagement successes and opportunities
- Reveal how to identify the specific drivers that will have the strongest impact on your customers' and/or employees' engagement
- Demonstrate how to discover the best practices and opportunities to lift engagement for your business

In addition, we'll cover some of the basics in terms of what you need to know to use your feedback data findings on an ongoing basis to improve your business, as well as how to share what the Allegiance Pulse solution has to offer with others in your organization.

For more information, visit www.allegiance.com

To contact Allegiance Sales, call 801.617.8000

